Food Delivery During Train Delays: How RailRestro and IRCTC Respond to Unexpected Situations

Imagine yourself in halfway through your train journey. The outside view is relaxing, the playlist is hits all the right notes—but your stomach is continuously growling. You look around and realize the pantry food isn't available, and the usual station vendors don't excite with bland taste.

Here comes the **eCatering app RailRestro**, which is a game-changer in how we **order food on trains** today. While **IRCTC food order** services have been around for a while, private apps like **RailRestro** are adding flavor, variety, and even personalization to your train meals.

Let's explore how they **stack up** against each other—especially in terms of **menu variety** and **customization**—Which one really deserves a "Yes" from your seat?

Menu Variety: The Heart of Every Meal

RailRestro delivers a joy of good food from over **2500+ restaurants** across **450+ stations**. So if you're craving a South Indian dosa, North Indian thali, Chinese noodles, or even a cheesy pizza on train —RailRestro covers it all. You can even relish **local cuisines** like Hyderabadi biryani, Litti-Chokha from Bihar, or Bengali sweets on train.

IRCTC eCatering, on the other hand, offers food from selected partners at major stations. The options are often limited to **customise meals** like veg or non-veg thalis, simple biryani combos, or snacks on train.

- RailRestro gives you **restaurant-level variety**,

- Whereas IRCTC mostly sticks to **basic meals** with fewer choices.

Customization: Because One Size Doesn't Fit All

Ever wanted "less spicy" food or "no onion/garlic" in your meal while travelling? RailRestro lets you do exactly that. You can **customize your food**—add extra chapati, skip rice, request no green chili—whatever suits your taste.

IRCTC, usually offers **fixed combo meals**. There's rarely an option to request changes to your food on train .

- RailRestro allows **you to customise** your plate,
- While IRCTC delivers **standard pre-packed meals**.

So, RailRestro understands that even on a train, your food should feel like *your food*.

Ease of Ordering: Enjoy Trouble Free Experience

Ordering through **RailRestro** is even smoother than ordering from Zomato or Swiggy food delivery app. You just need your **PNR**, train number, or station name for your quick order. The app is **user-friendly**, has 24x7 support, and offers multiple payment methods—**COD, UPI, cards**.

IRCTC, on the other hand, requires login, sometimes asks for repeated confirmations, and can be slow during peak hours. The process isn't always travel-friendly.

- RailRestro offers a **simple, app-based experience**,
- Whereas IRCTC feels a bit more **old-school** and formal.

So, If you want speed, convenience, and comfort, RailRestro takes the lead.

Free Delivery. Right Seat. Right Time.

Both services promise **on-seat delivery**. But here's the difference:

- RailRestro lets you order food in train by coordinating directly with restaurant partners and tracking your train in real time. Even if your train is delayed, your food is delivered hot at the right station using our live tracking system.
- **IRCTC**, while efficient, is more dependent on fewer food vendors. Delivery is available mainly at select stations, and sometimes **misses the mark if trains are delayed due to technical gliche in services** .
- RailRestro is more **dynamic and flexible**,
- While IRCTC is **dependable but limited** in scope.

RailRestro wins for real-time delivery convenience.

So,**RailRestro really shines**. It doesn't just deliver food—it understands **why you're traveling**. Whether you're a student going back home, a solo explorer, or a family on vacation, RailRestro brings a **personal touch** to every meal:

- Curated local dishes from your journey route
- Jain food for those with religious dietary needs
- Special options for kids and elders
- Instant assistance through chat or call
- Group Food order for family trip and official tour

IRCTC, being a government-run platform, does the basics right—but lacks this **personalized, passenger-first approach**.

Download the RailRestro App now to enjoy delicious meals on wheels right at your train seat.Call us on 8102202203 to enjoy your food instantly. Mail your suggestions at

FAQs

Q1: Can I customize my food order on RailRestro?

A: Yes, RailRestro can help you to customize your meals to suit your taste. Passengers can order navratri thali,jain thali, veg or non-veg thali on train.

Q2: Does RailRestro deliver food on all trains and stations?

A: RailRestro delivers on 450+ stations and tracks your train in real time.The app helps to track live train running status, train schedule, train seat and berth.

Q3: How is RailRestro different from IRCTC eCatering?

A: RailRestro offers more variety, customization, and a smoother ordering app than IRCTC, whereas IRCTC has a limited scope and follows a traditional process.

Source: https://railrestroapp.wixsite.com/food/post/menu-variety-and-customization-railrestro-and-irctc-food-services

Read more
https://www.linkedin.com/pulse/passenger-safety-food-how-railrestro-ensures-both-blogtravel-tsywf/

https://foodintrain0.wordpress.com/2025/09/01/receive-train-food-order-directly-to-your-seat-railrestro/